## Changes to the way our app works



## Fresh New Look for Eziway Salary Packaging! We are introducing a fresh new design for both your desktop and mobile portal.

With a modern, streamlined interface and powerful new features, managing your account has never been easier. Here's what's new:

- Web-Based App Available for download directly from our login page
- Button-Based Navigation Intuitive and user-friendly, making it easy to find what you need quickly
- Account Overview Access all your package information effortlessly in one location
- Simplified Card Management Activate, cancel, or replace your card in seconds
- Novated Lease Visibility Keep track of your lease details and balances at a glance
- Quick Contact Need assistance? Reach out easily right from your dashboard

Our fresh new look will launch in Spring 2025! Look out for communications in your app for upcoming details





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## Frequently asked questions:

Q: How do I download the web-based app?

**A:** Using your web browser, go to eziway.net.au, click log-in and select the option to 'install app'

Q: What browser do I need to use for the web-based App?

A: Safari or Chrome

**Q:** I already have the App Store version. Do I need to download the web-based App?

**A:** Yes, to keep up to date with all the latest features, the web-based App is required

Q: What happens if I don't download the web-based App?

**A:** You will be prompted on the App Store and within the current version to download the new web-based App

Q: Do I need to create a new account?

A: No, you can use your 'MyEziwayAccount' App log-in details

Q: When will the new app be available?

A: Eziway will launch the new download in Spring 2025

Q: What will happen to the App Store Version?

**A:** The App Store version will redirect you to downloading the webbased app



